Q1. Will I be assigned shifts, or can I pick what works best for my own schedule?

- Our goal is to use an equative and flexible scheduling method. Individual shifts will not be assigned.
- All our teams will be assigned a week. Families within that division can choose which shift works best for their schedule within that week. Of course, you can always volunteer during other times as well.
- With more than 600 players participating, if every family worked one shift, this would mean that it's a one-time commitment for most. Although, it is not uncommon for families to volunteer multiple times.
- Our board members and other community volunteers (i.e., high school students) will also be helping.

Q2. What are the age requirements to work in the Snack Shack?

- There should be two volunteers working each shift.
- Volunteers must be at least 12 years old (per City of Mill Creek policy). Volunteers between the ages of 12 and 16 must be paired with another volunteer who is at least 18.
- There is a second floor in the Snack Shack building (announcer's booth). Anyone that goes upstairs must be at least 16 years old (per City of Mill Creek policy).

Q3. My kids don't play at Freedom Field, so why should I have to volunteer?

- We rely on volunteers to operate every aspect of our league. Without them, we wouldn't exist. Board members and coaches put in countless volunteer hours year-round, to ensure the league is successful and that players and parents have the best little league experience possible.
- The league does not do any large fundraising activity. Instead, we depend on the proceeds from the Snack Shack to help pay for operating expenses for the entire league (special events including Tee Ball Day, Farm Jamboree and Little League Day; field rentals, utilities, equipment, training, fees, insurance, etc.). Registration fees only cover a portion of operating costs.

Q4. I heard that the league used to pay volunteers to work in the Snack Shack. Is this true?

- No, this is not true. In the past, shifts used to be assigned to certain people. If the person that was assigned a shift didn't want to work, they could refer to a list of students that were willing to take that shift, and the assignee would compensate them with their own money to work their shift.
- MCLL is operated entirely by volunteers (coaches, board members, etc.) who are un-paid.

Q5. Do I need a WA Food Handlers Card?

- Generally, yes. However, since we like to have two volunteers working each shift one person is to cashier, and to prepare food, only one of the volunteers needs to have a WA Food Handler Card.
- The card is obtained by completing a brief WA Food Handler Card course.
- Training is offered free-of-charge (using the MCLL class code). Initial cards are valid for 2 years, and renewals are valid for 3-5 years. (Check to see if your card is valid before taking the training again.)
- Go to www.foodworkercard.wa.gov to get started.

Q6. Do I need to complete a background check to work 1-2 times in the concession stand?

• No. You only need to do the background check if you will have regular interactions with players (i.e., volunteer ~3 or more times).

Q7. Does the league own the Snack Shack facility?

- No, the league leases the facility from the City of Mill Creek. All the equipment is owned by the league. The league also pays for utilities, point of service software, internet service and supplies.
- MCLL is contractually obligated to pay a percentage of proceeds to the City, and the league is obligated to adhere to regulations set forth by the City and the WA Department of Health.